O.P.Code: 20MB9026

**R20** 

H.T.No.

## SIDDHARTH INSTITUTE OF ENGINEERING & TECHNOLOGY:: PUTTUR (AUTONOMOUS)

MBA II Year I Semester Regular & Supplementary Examinations December-2023

ADVERTISING AND SALES PROMOTION MANAGEMENT

| Tim         | e: 3 hours   | 1               | Max. Ma   | arks: <b>60</b> |
|-------------|--|-----------------|-----------|-----------------|
| SECTION – A |  |                 |           |                 |
|             | (Answer all Five Units $5 \times 10 = 50$ Marks)                                 |                 |           |                 |
|             | UNIT-I   |                 |           |                 |
| 1           | a What are the roles and responsibilities of an advertising manager?             | CO1             | <b>L2</b> | 5M              |
| -           | Explain.   |                 |           |                 |
|             | -  | CO1             | L3        | 5M              |
|             | to modern times.   |                 |           |                 |
|             | OR   |                 |           |                 |
| 2           | What are the different types of organizational structures suitable for           | CO1             | L2        | <b>10M</b>      |
| 2           | advertising department?  |                 |           | 101,1           |
|             | UNIT-II  |                 |           |                 |
| •           | <u> </u>   | CO2             | L2        | EN/             |
| 3           | a Describe the characteristics of advertising media.                             | CO2             | L2<br>L3  | 5M<br>5M        |
|             | <b>b</b> Explain briefly about print media and broadcast.                        | CO <sub>2</sub> | L3        | 51VI            |
|             | OR   | CO2             | T 4       | EN/E            |
| 4           |  | CO <sub>2</sub> | L1        | 5M              |
|             | advertising effectiveness?   | COA             | T 4       | 53.6            |
|             | <b>b</b> What are the various tools to measure the effectiveness of advertising? | CO <sub>3</sub> | L4        | 5M              |
|             | Explain.   |                 |           |                 |
|             | UNIT-III   |                 |           |                 |
| 5           | a What are the different types of advertising budgets?                           | CO <sub>3</sub> | <b>L2</b> | 5M              |
|             | b Explain how advertising budget models are effective in maintaining             | CO <sub>3</sub> | <b>L4</b> | 5M              |
|             | optimal expenditure.   |                 |           |                 |
|             | OR   |                 |           |                 |
| 6           | What are the different ways of formulating an advertising budget? Explain        | CO <sub>3</sub> | L3        | <b>10M</b>      |
|             | each of them briefly.  |                 |           | G .             |
|             | UNIT-IV  |                 |           |                 |
| 7           | a What is the Difference Between Unethical & Ethical Advertising?                | CO <sub>4</sub> | L1        | 5M              |
| •           | <b>b</b> Who determines ethical standards for advertising? Explain.              | CO <sub>4</sub> | L1        | 5M              |
|             | OR   |                 |           |                 |
| 8           | Write short notes on:  | <b>CO</b> 4     | L1        | <b>10M</b>      |
| U           | (a) Cultural sensitivity in advertising  |                 |           |                 |
|             | (b) Religious sensitivity in advertising   |                 |           |                 |
|             | (c) Racial sensitivity in advertising  |                 |           |                 |
|             | UNIT-V   |                 |           |                 |
| _           |  | COS             | T 1       | 5M              |
| 9           | a What are the promotional strategies designed for middlemen?                    | CO5             | L1        | 5M              |
|             | <b>b</b> Explain the promotion tools of salesmen.                                | CO5             | L3        | 31/1            |
|             | OR   | COF             | 1.2       | 103/            |
| 10          | What are the major sales promotional tools of consumer goods? Explain in         | CO5             | L2        | 10 <b>M</b>     |
|             | detail of each promotional tool.   |                 |           |                 |

11

 $1 \times 10 = 10 \text{ Marks}$ 

Marketers are increasingly working with small or specialist agencies to augment, replace or multiply their options. Strawberry Frog's global campaign, "Spark the rise" for Mahindra & Mahindra and Scarecrow's campaigns for Danone and Nestle are some of the memorable campaigns that were undertaken not by huge ad agencies, but by small creative boutiques/hotshops whose founders started out on their own after quitting big agencies.

These creative hot shops are also encouraged by the success of other small agencies such as Taproot India and Creative Land Asia (CLA), as well as an increasing trend among big brands to work with multiple creative agencies, giving smaller agencies a chance to grab big accounts. For example, CLA, a 5-year-old independent agency, has recently rolled out the re-launched avatar of Cinthol, the 60-year-old brand from the Godrej group. Earlier in the year, CLA created a buzz with an integrated campaign – press, television, social media, outdoor, web for luxury carmaker Audi. Law & Kenneth, another agency, handled the rebranding for Hero Moto-Corp after it ended a joint venture with Honda of Japan.

Some experts feel this trend is here to stay. There has also been a trend of project-based mandates to smaller agencies. Increasingly, creative hot shops are sought more for their innovative output and out-of-the-box thinking. Considering the clutter in the marketing space, clients are looking for quick impact, which perhaps a unique project undertaken by a boutique firm can deliver. The market has also changed. A 50- year-old brand cannot depend on the communication strategy it had 30 years ago as consumers and markets are no longer the same.

What matters most for agencies though is delivering results. If the big agencies can break free of their b established approaches and provide path-breaking creative ideas, they stand a better chance of retaining their clients, despite the presence of the hot shops, and what's more can offer a wider variety of services under one roof.

## **Questions:**

- a). Do you think this new form of small creative boutique agencies spell a threat for big agencies? Give reasons for your answers.
- b). Since most creative hot shops are small, specialist agencies, how effective do you think they can be coming up with an integrated marketing campaign one that requires a large range of skills and know-how.
- c). Do you think boutique agencies are just about "clutter-breaking ideas"? Why do you say this?

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